

# SURVEY KEY FINDINGS

Quality Management System – ISO 9001:2015  
*Dec 2017*



**MANWINWIN**  
SOFTWARE

IMPROVING MAINTENANCE • SINCE 1981 •

# Survey (Dec 2017)

Quality Management System ISO 9001:2015



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This survey is biennial, mandatory under ISO 9001:2015, and was sent to all ManWinWin (Navaltik Management Ltd.) Customers.

We received a total of 104 (one hundred and four) responses, which represents a universe large enough to draw some **conclusions**.



Microsoft Partner  
Silver Application Development



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# 83%

of the respondents considered as Good or Very Good the **solutions presented to ManWinWin customers.**

# 88%

of the respondents rated the **performance of the technical team in work sessions** as Good or Very Good.

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From 1 to 10, how would you recommend Navaltik to a friend?

8,17



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**82%** of the respondents evaluated the **investment / benefit relation** of ManWinWin as Good or Very Good.

**85%** of the respondents considered the **quality of the software** as Good or Very Good.

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## TOP 5 Benefits obtained by companies using ManWinWin

1

Quick and centralized access to Maintenance information

2

Increase of productivity and efficiency of work due to planning of Maintenance interventions

3

Historic allows justification of investments to Administration and to take better decisions

4

Decisive tool to auditing certifications (ISO, etc) and compliance with legal requirements

5

More proactive maintenance – more preventive maintenance and less corrective maintenance

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**24,29%** is the average percentage indicated by the respondents in relation to **savings with maintenance costs** since the software implementation (compared to the reality before implementation).

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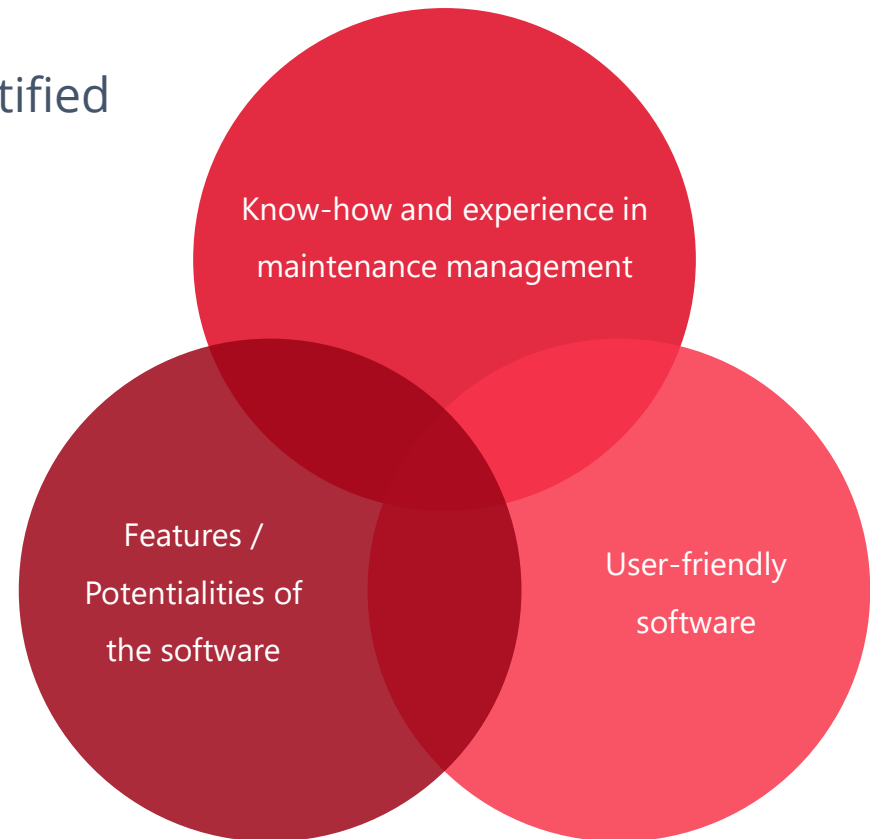
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Main competitive advantages identified  
by Clients of ManWinWin Software







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If you want to receive the full report of the Customer Satisfaction Survey, you can request the document via e-mail to [support@manwinwin.com](mailto:support@manwinwin.com).

[www.manwinwin.com](http://www.manwinwin.com)

